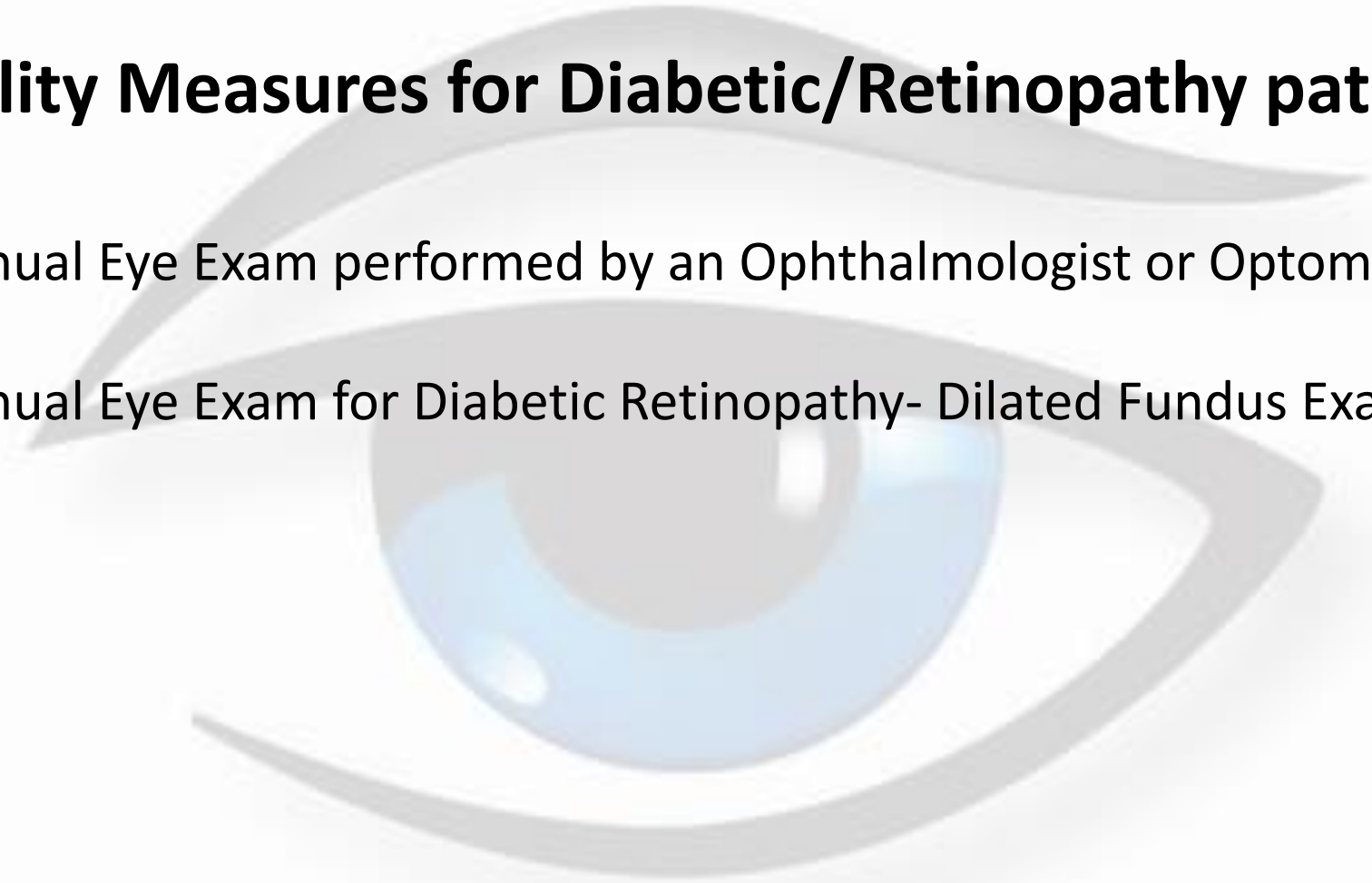


# MIPS Scoring

## **Quality Measures for Diabetic/Retinopathy patients:**

- Annual Eye Exam performed by an Ophthalmologist or Optometrist
- Annual Eye Exam for Diabetic Retinopathy- Dilated Fundus Exam





**Referring to  
Silverstein Eye Centers**

# Routine VS. Urgent

- An exam needed annually, which is not an emergency, is almost always scheduled within 2 weeks of receiving the referral.
- For an emergency, please call the office and we will get the patient scheduled immediately.

- Diabetic Eye Exams
- Glaucoma
  - High Risk patients include individuals with a family history of glaucoma, African Americans age 50+, Hispanic-Americans age 65+
- Cataracts
- High Risk Medications
- Ocular Trauma
- Conjunctivitis
- Sudden Vision Loss
- Afferent Pupillary Defect
- Macular Degeneration
- Lasik

# How to contact SEC



**CALL-** Silverstein Eye Centers at 816-358-3600 to schedule an appointment on behalf of your patient

**FAX-** a referral form to 816-358-1887 noting on the cover sheet whom we should contact to schedule the appointment

# Patient information needed



- Reason for referral
- Patient's demographics and insurance
- Last office visit notes from referring physician
- Referring physician's fax number or Direct Messaging Address for correspondence

# Where to find our Referral Forms

- Visit [www.SilversteinEyeCenters.com](http://www.SilversteinEyeCenters.com) and scroll to the very bottom of the page to “Download Forms”. There you will find our new patient paperwork and our Referral Forms

The screenshot displays the Silverstein Eye Centers website. At the top, the logo and navigation menu are visible, including a 'SCHEDULE AN APPOINTMENT' button. The main banner features two eye doctors with the text 'MEET KANSAS CITY'S MOST TRUSTED EYE DOCTORS'. Below the banner is a video library section with thumbnails for various eye conditions and procedures. The footer contains several columns: 'LATEST NEWS' with three articles, 'PATIENT TESTIMONIALS' with three photos and names, and a 'Download Forms' section. A red arrow points to the 'Download Forms' section, which lists 'New Patient Paperwork', 'HIPAA Information', 'Allergy Testing Form', and 'Patient Referral Form'. Other sections include 'Eye Care Services', 'Other Services', and contact information for Silverstein Eye Centers.

CALL US: (816) 358-3600  
SCHEDULE AN APPOINTMENT

MEET KANSAS CITY'S MOST TRUSTED EYE DOCTORS  
Your first choice for specialized eye care.

SEARCH OUR VIDEO LIBRARY

CATARACT SURGERY LENS IMPLANTS LASIK SURGERY MACULAR DEGENERATION EYE CONDITIONS GLAUCOMA

Are your eyes sensitive to light? No worries ... you're not alone. Via @AllAboutVision #health #eyecare... <https://t.co/UG0Pe4nedu>

LATEST NEWS

8 SMALL WAYS TO IMPROVE YOUR EYE HEALTH  
April 9, 2018

ARE YOU SUFFERING FROM CONJUNCTIVITIS (PINK EYE)?  
March 29, 2018

WHAT IS CENTRAL SEROUS RETINOPATHY?  
March 14, 2018

PATIENT TESTIMONIALS

“ THANK YOU DR. SILVERSTEIN FOR KEEPING AN EYE ON MY VISION - Frank White, Kansas City Royals Hall of Famer

Frank White Mitch Holtbus Kevin Kretzschmar

Click here to view our patient testimonials.

Download Forms

New Patient Paperwork >

HIPAA Information >

Allergy Testing Form >

Patient Referral Form >

Eye Care Services

Cataract Surgery

Lens Implant Options

LASIK

Glaucoma Treatment

Presbyopia Surgery

Other Services

Dry Eye Treatment

Cosmetic Services

Allergy Testing

Silverstein Eye Centers

4240 Blue Ridge Blvd., Suite 1000  
Kansas City, MO 64133  
Call us today: (816) 358-3600

SILVERSTEIN ARENA  
ARENA TICKETS, SCHEDULES & INFO

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# Referral Form



4240 Blue Ridge Blvd., Suite 1000  
Kansas City, MO 64133  
Office: (816) 358-3600  
Fax: (816) 358-1887

## Patient Referred to:

- Steven M. Silverstein MD, FACS     Timothy M. Stout MD     Jeff L. Lookhart OD

## Request For Consultation

Patient Name \_\_\_\_\_ Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Numbers: Home ( ) - - Work ( ) - -

Mobile ( ) - - E-mail \_\_\_\_\_

Insurance \_\_\_\_\_

## Reason for Consultation / Referral

- Acute Care                       Glaucoma Evaluation  
 Corneal Evaluation             Retinal Evaluation  
 Cataract / PCO Evaluation     Other: \_\_\_\_\_  
 Refractive Surgery Evaluation    \_\_\_\_\_

## Exam Information

Best Corrected VA: OD 20/ \_\_\_\_\_      Tonometry: OD \_\_\_\_\_

OS 20/ \_\_\_\_\_      (App / NCT) OS \_\_\_\_\_

Exam Findings: \_\_\_\_\_

Other: \_\_\_\_\_

If Cataract / PCO / Refractive Surgery Evaluation, can patient be co-managed:     Yes     No

If able to be co-managed, I would prefer to see patient back for:

- 1-Day P/O     1-Week P/O     1-Month P/O     Final Rx

Referring Doctor (Please Print) \_\_\_\_\_

Office Phone Number ( ) - - Today's Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

# Notifying the Patient of their Appointment

- We mail all new patients a packet of our paperwork with a map to our location and an appointment card verifying time and date.
- The patient then receives an email 1 week prior to appointment,
- A phone call 48 hours prior to appointment,
- And then a text the morning of their appointment.



# No-Shows



- We will reach out to the patient by telephone the day of their missed appointment to reschedule.
- If we are unable to reach the patient, they will receive a letter asking them to call to reschedule their missed appointment.
- We will notify the referring physician via fax that the patient did not show up to their scheduled appointment.

# Correspondence with the Referring Physician

- Silverstein Eye Centers will fax or send via Direct Messaging a letter regarding patient's care and the physicians recommendations.
- If additional testing is recommended, the patient will be notified and scheduled to return at a later date.

# Correspondence from Dr. Silverstein, MD

A dictated overview of the  
patient's condition and care  
provided.



March 6, 2018

RE:

Dear

Thank you so very much for the opportunity to see [redacted] for ophthalmic evaluation. [redacted] is a very nice 63-year-old gentleman seen on March 5 with a systemic history significant for insulin dependent diabetes and hypertension. At the time of his examination, Mr. [redacted] has a best corrected visual acuity measuring 20/60 in the right eye and 20/150 in the left eye due, in part, to nuclear sclerotic and cortical cataracts, but also as the result of background diabetic retinopathy with dot and blot hemorrhaging.

Ultimately, Mr. [redacted]: cataracts will need to be removed, but I want to make sure that the retina is stable first, so we are proceeding with further investigation to determine whether laser or anti-VEGF treatment would be in his best interest.

I hope this information has been helpful to you, [redacted]. If any additional information would be of benefit, please do not hesitate to call at anytime. Have a wonderful day, and a terrific upcoming spring season!

With Warmest Regards,

Steven M. Silverstein, MD

Faxed 3/6/18. SEJ

SMS:sdr

Steven M. Silverstein MD, FACS • Timothy M. Stout MD • Jeff L. Lookhart OD

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